

Mobile Survey™

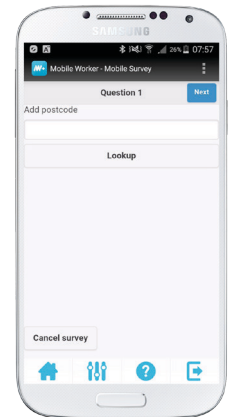
Running customer surveys and collecting real-time data in the field is becoming a more common event. The ability to capture and record information in order to make informed decisions is a key challenge and essential for maintaining customer satisfaction and in some cases meeting regulatory targets. If you are looking to replace or implement an efficient, future-proof App based solution to this challenge then you will find Mobile Survey™ is everything you will need.

What does Mobile Survey™ do?

Mobile Survey enables businesses to create their own surveys and send them in real-time to workers in the field. It electronically records information in the field which may be used for a variety of reasons such as Incident Reports, Customer Compliant Forms and Customer Satisfaction Forms. The product comes with flexible deployment options, enabling owners and managers to implement seamlessly with their existing business processes. A simple self-service management portal enables powerful operational control and auditing resulting in a feature-rich yet cost-effective system.

Features of Mobile Survey™

- Android App for smartphone and tablet: no special equipment is needed.
- Flexible survey builder enabling self-service creation of surveys.
- Survey provisioning enabling control on who can run what surveys means only the right people get the right forms.
- Real-time survey reports gives greater efficiency.
- Robust and redundant so no surveys are ever lost.
- Geofence support where alerts are generated if users enter or exit pre-defined zones, offering greater security.
- Two-way messaging for accurate and secure information exchange and real-time communication.
- UK business day software support as standard with optional 24/7 support.
- Optional analytics and reporting module.



Benefits of Mobile Survey™

- Automation and processing of legacy paper-based forms.
- Removes the costly overhead of running and processing survey campaigns.
- Web-based, hosted and self-service resulting in low cost of ownership and operational cost.
- Easily extendable with flexible architecture enabling rapid creation of new services as you want.

Why Mobile Worker Plus?

Mobile Worker Plus is a software company specializing in Business to Employee (B2E) solutions focused on field worker safety, productivity and real-time reporting. With a strong background in Mobile and Apps we have been working with a wide variety of customers across multiple market sectors since 2005. Our flexible framework and large portfolio of Apps covers most standard requirements and is agile enough to be tailored to cover any unique business process. We are committed to continually evolving and working with our partners to ensure relevance in what is becoming a more connected and automated world.

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